

Borough of Telford and Wrekin

Cabinet

Thursday 16 May 2024

10.00 am

Council Chamber, Third Floor, Southwater One, Telford, TF3 4JG

Democratic Services: Jayne Clarke / Paige Starkey 01952 383205 / 380110

Media Enquiries: Corporate Communications 01952 382406

Lead Officer: David Sidaway - Chief Executive 01952 380130

Cabinet Members:

Councillor S Davies Leader of the Council

Councillor R A Overton Deputy Leader and Cabinet Member: Homes & Enforcement

Councillor E M Callear Cabinet Member: Education, Employment & Visitor Economy

Councillor L D Carter Cabinet Member: Place (The Economy & Neighbourhood

Services)

Councillor N A M England Cabinet Member: Finance, Customer Service & Governance

Councillor C Healy Cabinet Member: Climate Action, Green Spaces, Heritage &

Leisure

Councillor R Mehta Cabinet Member: Inclusion, Engagement, Equalities &

Civic Pride

Councillor K Middleton Cabinet Member: Healthy, Safer & Stronger Communities &

Partnerships

Councillor S A W Reynolds	Cabinet Member: Early Years, Children & Young People		
Councillor P Watling	Cabinet Member: Adult Social Care & Health Systems		
Invitees			
Councillor A J Eade	Conservative		
Councillor W L Tomlinson	Liberal Democrat		

	Agenda	Page
1.0	Apologies for Absence	
2.0	Declarations of Interest	
3.0	Minutes of the Previous Meeting	3 - 10
	To approve the minutes of the last meeting held on 11 April 2024.	
4.0	Leader's Announcements	Verbal Report
	To receive a verbal update from the Leader of the Council.	Toriban Nopoli
5.0	Annual Governance Statement 2023/24 Cllr Nathan England - Cabinet Member: Finance, Customer Services & Governance To receive the Annual Governance Statement for 2023/24.	11 - 32
6.0	New complaint handling code and combined complaint policy Cllr Nathan England - Cabinet Member: Finance, Customer Services & Governance To approve the changes made to the Complaint Handling Code and Combined Complaint Policy.	33 - 68
7.0	Telford and Wrekin Climate Change Adaptation Plan Cllr Carolyn Healy - Cabinet Member: Climate Action, Green Spaces, Heritage & Leisure To approve the Telford and Wrekin Climate Change Adapatation Plan.	69 - 90

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